

# (d.13) – Multi-Factor Authentication

## CASE 1: Valid log in name and valid security code

### Step1 : Login Page

UniversalEHR.com

Home | Product | Free Trial | Contact Us

**Welcome to Universal Electronic Health Record (EHR) NEW SERVER**

Universal EHR is an electronic health record (EHR) and practice management system created for all sized practices. With a sophisticated backend system, users can customize the EHR in real-time and access it remotely from any location through the Internet. Additionally, Universal EHR has a strong client retention rate and satisfaction rate as a result of their support and commitment to research and development. [more]

- [ONC-ATCB Certification](#)
- [Transparency Disclosures](#)
- [Universal EHR API Document](#)
- [Universal EHR API Terms Of Use](#)
- [Certificate Information](#)
- [Disclaimer](#)

**User Log in**

User Name:

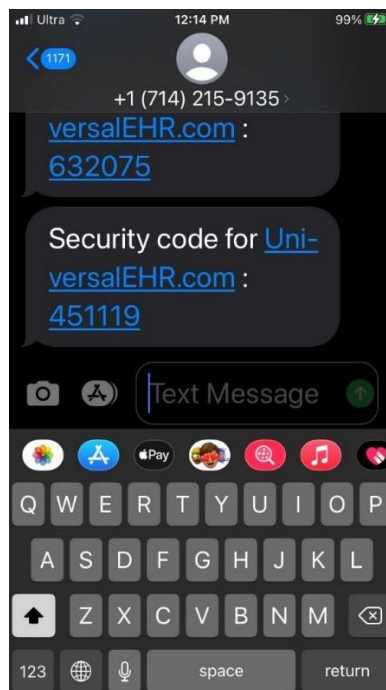
Password:

[Forgot Password](#)

By signing in, you agree to our website Terms and Conditions, and our Privacy Policy.

Copyright © 2009 Universal EHR, Inc. - Version 2.0.0  
SSL Certificate

### Step 2 : After login, user received security code through mobile phone



### Step 3 : User enters valid security code and hit submit

#### TWO FACTOR LOGIN

Sent code to: (XXX) XXX-5448

Please find the code in your phone message then enter in text box below

### Step4: After check security code , system will allow access patient portal

The screenshot displays the UniversalEHR.com patient portal. At the top, there is a navigation bar with the logo and user options: "UNTESTED", "DAO TEST (TEDITEST1)", "CHANGE YOUR PASSWORD", and "LOGOUT". Below the navigation bar, a menu contains "Encounters" (highlighted), "Lab Results", "Radiology", "Problem List", "Pathology", "Medications", "Secure Message", "External Doc Link", "Education", and "Logs". The main content area features a table of encounters with columns for "Doctor", "Encounter Date", and "Encounter ID". Each row includes a "VIEW", "DOWNLOAD", and "TRANSMIT" button.

	Doctor	Encounter Date	Encounter ID
VIEW DOWNLOAD TRANSMIT	Michael M. Dao, M.D.	6/11/2021 9:09:00 AM	625169
VIEW DOWNLOAD TRANSMIT	Michael M. Dao, M.D.	6/10/2021 10:06:00 AM	625002
VIEW DOWNLOAD TRANSMIT	Michael M. Dao, M.D.	6/8/2021 11:16:00 AM	624454
VIEW DOWNLOAD TRANSMIT	Michael M. Dao, M.D.	6/7/2021 3:34:00 PM	624239
VIEW DOWNLOAD TRANSMIT	Michael M. Dao, M.D.	6/7/2021 2:44:00 PM	624195
VIEW DOWNLOAD TRANSMIT	Michael M. Dao, M.D.	6/2/2021 10:52:00 AM	623068
VIEW DOWNLOAD TRANSMIT	Michael M. Dao, M.D.	5/28/2021 2:35:00 PM	622379
VIEW DOWNLOAD TRANSMIT	Michael M. Dao, M.D.	5/27/2021 5:24:00 PM	622207
VIEW DOWNLOAD TRANSMIT	Michael M. Dao, M.D.	5/25/2021 4:50:00 PM	621737
VIEW DOWNLOAD TRANSMIT	Michael M. Dao, M.D.	5/24/2021 5:37:00 PM	621443
VIEW DOWNLOAD TRANSMIT	Michael M. Dao, M.D.	5/24/2021 5:36:00 PM	621442

# CASE 2: Valid log in name and invalid security code

Step1 : Login Page

## UniversalEHR.com

Home | Product | Free Trial | Contact Us

**Welcome to Universal Electronic Health Record (EHR) NEW SERVER**

Universal EHR is an electronic health record (EHR) and practice management system created for all sized practices. With a sophisticated backend system, users can customize the EHR in real-time and access it remotely from any location through the Internet. Additionally, Universal EHR has a strong client retention rate and satisfaction rate as a result of their support and commitment to research and development. [\[more\]](#)



- [ONC-ATCB Certification](#)
- [Transparency Disclosures](#)
- [Universal EHR API Document](#)
- [Universal EHR API Terms Of Use](#)
- [Certificate Information](#)
- [Disclaimer](#)



**ONC Certified HIT 2015 EDITION**



**User Log in**

User Name:

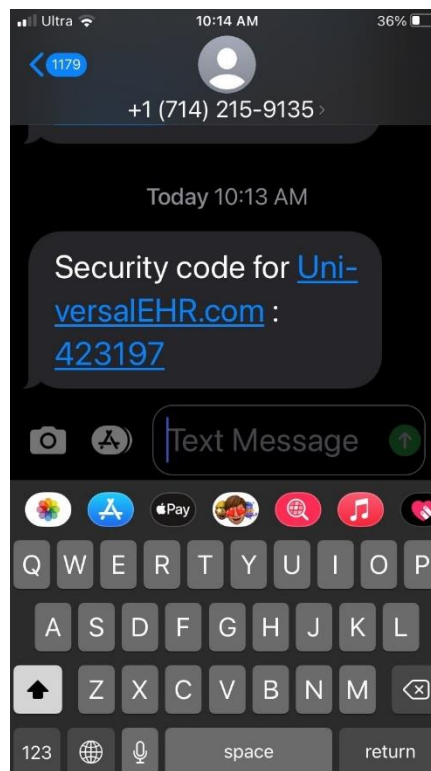
Password:

[Forgot Password](#)

By signing in, you agree to our website Terms and Conditions, and our Privacy Policy.

Copyright © 2009 Universal EHR, Inc. - Version 2.0.0  
SSL Certificate

Step 2 : After login, user received security code through mobile phone



**Step 3 : User enters invalid security code and hit submit**

**TWO FACTOR LOGIN**

**Sent code to: (XXX) XXX-5448**

**Please find the code in your phone message then enter in text box bellow**

478541

*Invalid Security Code. Please try again.*